

## **Healthcare Case Study**

The healthcare industry has witnessed unprecedented nurse and physician turnover due to COVID-19 resulting in a shortage of skilled personnel. Consequently, healthcare companies have had to reply heavily on expensive traveler resources, incurring significant costs.

In an effort to mitigate the consequences of COVID-19, healthcare companies are turning to more creative approaches when it comes to retention and recruiting strategies. Healthcare companies reached out to Boon, looking for ways to level up their team personally and professionally.

## **Objective**

Boon understands the sacrifices and stressors associated with a career in the healthcare industry. The hours are long and stress levels are high, which can lead to burnout and ultimately high turnover. Our mission was to create a one-stop personal and professional growth resource for healthcare workers that improved productivity, resilience, and retention.



Boon started working with more than a dozen healthcare companies by offering a <u>personalized, 1:1 coaching platform</u> that is sitting at the intersection between mental well-being and professional development. Whether it's helping employees cope with stress and burnout, or become more effective communicators with their patients, Boon's Coaches met employees.

Level up your team personally and professionally today





## The Boon Impact

After working with our specialized coaches, healthcare professionals reported improved productivity, resilience. work satisfaction, and work/life balance. This led to significant decreases in employee turnover and ultimately saved businesses \$3 for every dollar spent on Boon.

56%

average engagement rate

94%

net promoter
score (NPS)

88%

Boon users increased productivity

85%

of Boon users increased resilience

86%

of Boon users increased work satisfaction

50%

relative decrease in employee turnover from Boon

## **Future Plans**

Boon is changing the way healthcare companies think about the personal and professional growth of their teams. As the healthcare industry continues to struggle with recruiting and retention, Boon offers a personalized, approachable solution for employees that creates tangible impact and a meaningful ROI.



Looking to support the personal and professional growth of your healthcare employees? Provide them with the support they deserve!